



SIR JOHN SOANE'S MUSEUM LONDON

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REG CHARITY NO: 313609

Volunteer Visitor Assistant

About us:

Sir John Soane, the son of a bricklayer, became one of the most celebrated architects of his day. When he died in 1837, he left the home that he designed to the public. Today the museum fulfils his wish and presents his collection of art, sculptures, books and furniture as it was in 1837, so visitors can step back in time into his beautiful and unusual house.

What will the role involve?

Volunteering alongside experienced members of staff you will play an integral role in the daily running of the Museum, through welcoming, engaging and inspiring our visitors, and helping to safeguard our collections.

We give you full training, and would suit anyone who might enjoy museums, old houses and interesting collections and speaking to visitors about it all. Every Museum space at the Soane has a welcoming and helpful face, with paid Visitor Assistants based in several rooms, and volunteers based in the Dome, Crypt, Kitchen.

Our shifts run 10.00am to 1.30pm and 1.30pm to 5.00pm, with up to 4 volunteers per session. Volunteers rotate around 3 different spaces throughout the shift.

About you:

We welcome applicants from all sections of the community and you don't need to have volunteered before. We may be able to make adjustments for applicants with a disability or long term condition.

As an organisation we want to offer opportunities especially to those from our local community and to people new to museums and heritage.

What we will offer you

Through this role you can develop skills in customer service and knowledge about museums and collections. You will:

- Support us as a charity and National Museum.
- Nurture your passion for art, history, and architecture.

- Enjoy new experiences, learn new skills, and develop knowledge.
- Meet new people - from visitors to members of staff and fellow volunteers. Everyone has a variety of interests and expertise!
- We reimburse travel expenses, up to a maximum of £12.50 a day.
- We organise a variety of volunteer activities and trips through the year.

We will offer you:

- Training – this will include a welcome day training session and may also include project specific training
- Invitations to take part in talks and events as part of the Volunteer programme
- Support from experienced staff including the Volunteer Manager, Learning Officer and Learning Manager
- Information about opportunities and events aimed at young people from other organisations
- Reimbursement for out-of-pocket travel expenses up to a maximum of £12.50 per day.

Time commitment

Our volunteers help us to open to the public on a daily basis.

We recommend volunteers offer one shift per fortnight, but ask for at least one shift per month, or a minimum of 6 shifts total over a 12 month period.

To apply please complete an application via our [Volunteer Portal](#), or alternatively please contact volunteer@soane.org.uk.